

SUPPLY CHAIN GOVERNANCE

The following statement of methodology covers the Supply Chain Governance between Klozers and Strathclyde Business School where Klozers are the contracting authority on Tenders.

Named Parties Responsible for Governance

Klozers – Iain Swanston, Managing Director

Strathclyde Business School – John Anderson, Growth Specialist

Roles & Responsibilities

Approve Projects and funding, endorse policies, processes and practices. Define service levels, and arbitrate disputes.

ADVISORS

Klozers – James Henderson, Partner

Strathclyde Business School – Paul Ferri – Lecturer

Roles & Responsibilities

Monitor, assess and evaluate performance versus standards, perform independent analysis of trends, performance, forecasts and variances. Review and approve recommendations to ensure policy boundaries are maintained. Review and evaluate action plans to close gaps versus governance standards and performance goals.

Additional Support

Provide value added supplemental resources or services to those performing the work ie technical expertise, methodology, approach and guidance.